

FLINTSHIRE COUNTY COUNCIL

REPORT TO: **SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE**

DATE: **THURSDAY, 20TH JUNE 2013**

REPORT BY: **ENVIRONMENT & SOCIAL CARE OVERVIEW & SCRUTINY FACILITATOR**

SUBJECT: **QUARTER 4/YEAR END SERVICE PERFORMANCE REPORTS**

1.00 PURPOSE OF REPORT

- 1.01 To note and consider the 2012/13 Quarter 4 (January to March)/Year End service performance reports produced at the Head of Service/Divisional level under the adopted business model of the Council.
- 1.02 To note the draft year end position of the Strategic Assessment of Risks and Challenges (SARC) contained within the performance reports.
- 1.03 To note the progress made against the Improvement Targets contained within the performance reports.

2.00 BACKGROUND

- 2.01 The quarterly performance/year end reports seek to provide the reader with the 'narrative' of quarterly performance, which gives the context for overall performance. These reports are a quarterly review of service plans.

3.00 CONSIDERATIONS

- 3.01 Copies of the detailed Quarter 4 (January to March)/Year End performance reports are attached at Appendix 1.1 – Social Services for Adults and Appendix 1.2 – Social Services for Children

Strategic Assessment of Risks and Challenges

- 3.02 Each quarterly performance report contains an update of each of the relevant strategic risks and challenges. This update has been provided by each of the lead responsible officers and is available for comment and review.
- 3.03 A draft revised SARC summary position of the present Red (high risk), Amber (medium risk) and Green (low risk) status for all of the reported strategic risks and challenges is provided at Appendix 4.

4.00 RECOMMENDATIONS

- 4.01 That Members consider the 2012/13 Quarter 4/Year End performance reports produced by the Heads of Service, highlight and monitor poor performance and feedback details of any challenge to Corporate Resources O&S Committee which is responsible for the overview and monitoring of improvement targets.

5.00 FINANCIAL IMPLICATIONS

- 5.01 None as a result of this report.

6.00 ANTI POVERTY IMPACT

- 6.01 None as a result of this report.

7.00 ENVIRONMENTAL IMPACT

- 7.01 None as a result of this report.

8.00 EQUALITIES IMPACT

- 8.01 None as a result of this report.

9.00 PERSONNEL IMPLICATIONS

- 9.01 None as a result of this report.

10.00 CONSULTATION REQUIRED

- 10.01 Not applicable

11.00 CONSULTATION UNDERTAKEN

- 11.01 Not applicable

12.00 APPENDICES

- 12.01 Appendix 1.1 – Social Services for Adults and Appendix 1.2 – Social Services for Children.

Appendix 2 – Overall Summary Assessment of the Improvement Priorities

Appendix 3 – Schedule of Improvement Target Performance Data

Appendix 4 – SARC Summary

LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985 BACKGROUND DOCUMENTS

None.

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